Terms and Conditions

AirportsUK Annual Dinner 2027

References to "**us**" or "**AirportsUK**" a trading name of the Airport Operators Association Limited, a company registered in England & Wales with the company number 01041754 whose registered office is AirportsUK, Kings Buildings, 16 Smith Square, London SW1P 3HQ. References to "**we**" and "**our**" shall be construed accordingly.

The Event" refers to the AirportsUK Annual Dinner 2027, which is organised by AirportsUK. The Event starts at 1900hrs on 13 April 2027 with the meal concluding at 2359hrs. The Event takes place at the JW Marriott Grosvenor House Hotel London, located at 86-90 Park Lane, Mayfair, London, W1K 7TN. All references to "**The Venue**" refer to this address which is operated by MARRIOTT HOTELS LIMITED whose company number is 01235583 and whose registered office is 4th Floor, 45 Monmouth Street, London, WC2H 9DG.

References to "**venue staff**" refer to any person present at The Venue employed by or who acts on behalf of MARRIOTT HOTELS LIMITED and references to "**AirportsUK employees**" refer to any person employed by AirportsUK.

References to "**Staff**" or "**a member of staff**" refer to venue staff and AirportsUK staff.

Any person present at The Venue during The Event who is not a member of staff is referred to as an "**attendee"**.

References to a "**ticket**" referred to is provided through a confirmation email.

References to "**you**" refer to the entity which has purchased a ticket or tickets through our booking service and references to "**your**" shall be construed accordingly.

You may purchase a ticket on behalf of any other person and references to "**your guests**" refer to such persons.

You may alter some of the information associated with a ticket purchased by you within 14 days prior to the start of The Event by following the link present in the Confirmation Email sent to you by us.

Information cannot be altered and reflected in published attendee list if they are made less than 14 days before The Event.

A person shall be permitted to enter The Venue if:

Attendees present a valid ticket to Security or a Member of Staff at the entrance to The Venue.

- Attendees name (as shown on a form of government issued ID) matches that associated with the ticket.
- Attendees arrive at The Venue at any time during the opening hours of the Event.

Please ensure you read our Terms and Conditions prior to registration so that you understand our Terms and Conditions. Thank you.

- All tickets will be valid from the point of purchase, but they will cease to be valid if:
- you have purchased a ticket and are not an AirportsUK member at the start of the Event;
- any information provided by you to AirportsUK through our booking service is false;
- you or any person acting on your behalf sells a ticket bought by you to any person;
- at the start of the event, you owe any money to AirportsUK;
- you have cancelled the ticket. You may cancel any tickets you have purchased at any time by sending an email to 2027annualdinner@airportsuk.org stating the ticket(s) you would like to cancel. Cancellations will be subject to additional charges, as outlined in our Refunds Policy (below).

Refunds Policy

If your ticket is cancelled or otherwise ceases to be valid a refund may be provided. We shall return all refunded monies to the same bank account which sent the initial payment within ten working days.

Refunds are calculated in line with our Refunds Policy which is as follows:

All refunds will be given in Pound Sterling. We will not provide refunds in any other currency and accept no responsibility for losses to refund amounts incurred by you as a result of converting the refund amount into any other currency.

- **Any cancellations before 2359hrs on the 12 February 2027 will be refunded the price of the ticket paid less a £50 administration fee.**
- **Any cancellations between 2359hrs on the 12 February 2027 and 2359hrs on 12 March 2027 will be refunded 50% of the ticket price paid.**
- **Any cancellations at any time after 2359hrs on the 12 March 2027 will not be refunded. However, you are eligible to pass the cancelled ticket to another guest.**

A member of staff may refuse a person entry to The Venue or request any person present at The Venue to leave if:

- They consider that the person is causing a nuisance to other attendees, members of staff or the public.
- They believe the person to be a danger to themselves or others.
- The person is unable to present photographic identification matching either their ticket or attendee pass.
- The person is unable to produce a ticket which would permit them to enter The Venue at that time.

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AirportsUK may (at its sole discretion) change the format, speakers, participants content, venue location and programme or any other aspect of the Event at any time and for any reason, whether or not due to a Force Majeure Event, in each case without liability. For the purpose of these terms and conditions, a "Force Majeure Event" means any event arising that is beyond the reasonable control of AirportsUK including (without limitation) speaker or participant cancellation or withdrawal, supplier or contractor failure, venue damage or cancellation, health scares, industrial dispute, government regulations or action, military action, fire, flood, disaster, civil riot, acts of terrorism or war. In the event of a Force Majeure Event, AirportsUK reserves the right to cancel or rearrange the Event without liability.

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