



AirportsUK Operations Conference 2025

Date: Tuesday 24 – Wednesday 25 June 2025

Venue: [Radisson Hotel, Manchester Airport](#)

Conference Summary Overview

Objective:

This conference will unite aviation and airport stakeholders—leaders, regulators, and policymakers—to develop more resilient airports that can withstand disruptions which include modernising infrastructure and technology, enhancing operational efficiency, and bolstering business continuity and recovery. As post-pandemic passenger and cargo volumes continue to grow, the event highlights collaboration and shared learning as essential to creating agile, passenger-focused airports for the future.

Conference Theme: *‘Protect, Adapt, and Recover – Resilient Airports’*

Proposed Topics¹:

- **Disruption Management and Recovery**
Exploring strategies to maintain continuity and quickly restore operations after unforeseen events
- **Enhancing Operational Efficiency**
Examining methods to improve resource allocation, reduce delays, streamline processes, and ensure smoother passenger flow.
- **Implementing Best Practices – Review Lessons Learned**
Drawing on real-world examples to highlight successful strategies, case studies, and insights from past challenges.
- **Regulations Overview – CAA**
Understanding key guidelines from the Civil Aviation Authority and their impact on operational decision-making and airport compliance.
- **Integration & Automation**
Investigating how emerging technologies can integrate systems for improved accuracy, cost-saving, and scalability in airport operations.
- **Travel for All – Accessibility**
Emphasising inclusive design and policies to make air travel accessible and seamless for passengers of all abilities.
- **Workplace Psychological Safety**
Addressing employee well-being, stress management, and organizational culture to foster a healthier, more resilient workforce.

¹ Note: Agenda topics and timing are subject to updates and are still being developed.



PRELIMINARY AGENDA

Tuesday 24 June 2025 | Day 1

10:00-11:00 | Arrivals and Registration

11:00-11:10 | Welcome and Introduction

Adele Gammarano, Head of Regulation and Compliance - AirportsUK

Protect, Adapt, Recover: Safeguarding Airports - Pioneering Resilient Airport Systems

11:10-11:30 | Opening Address from Government

Ian Elston, Deputy Director of Airspace, Resilience & Connectivity – DfT

NATS' Forward-Facing Approach to Disruptions – Proactive and Reactive Readiness

11:30-11:55 | Keynote Address from Industry

Kathryn Leahy, Chief Operations Officer – NATS

CAA Regulatory Update

11:55-12:40

Matt Roberts, Policy Principal Aerodromes – CAA

Mark Griffiths, Ground Handling Policy Specialist GHA's – CAA

Mike Sparrow, Policy Specialist Aerodromes – CAA

12:40-12:50 | Commercial Presentation

12:50-14:00 | Lunch

Enabling the Airports of the Future: CAA's Regulatory Approach to AI and Automation?

14:00-14:45

James Bell, Innovation Strategy Lead - CAA

14:45-14:55 | Commercial Presentation

14:55-15:30 | Networking Break

Environmental Resilience for Airports: Operations & Infrastructure in a Changing World

15:30- 16:20

Georgie Covill, Senior Aviation Resilience Policy Advisor, Airspace, Resilience and Connectivity- DfT
Airport – TBC

Airline - TBC

Mike Sparrow, Policy Specialist Aerodromes – CAA

Rachel Burbidge, Senior Policy Officer, Environment and Climate Change - EUROCONTROL



Accelerating Growth: Elevating the Airport Performance

16:20-16:40

Monika Simonaityte, Chair of the Technical Operations & Safety Committee - ACI Europe

Rebuilding Stronger: How to prepare?

16:40-17:00

Fabian Steinmann - Organizational Resilience and Change - Cranfield University

17:00-17:05 | *Closing Remarks*

Adele Gammarano, Head of Regulation and Compliance - AirportsUK

19:15 | *Pre-dinner drinks*

20:00 | *Dinner*



25th June 2025 – Wednesday | Day 2

08:00-09:00 | Breakfast

09:00-09:10 | Welcome and Introduction

Adele Gammarano, Head of Regulation and Compliance - AirportsUK

09:10-09:40 | Keynote Address from the Industry (25mins&5 mins Q&A)

Chris Woodroffe, Managing Director - Manchester Airport

Protect, Adapt and Recover in the Context of Fire Safety Management

09:40-10:30

Kabbe Njie, Principal Fire Engineer – Heathrow Airport

Mark Proudley, Group Head of fire safety policy and standards – MAG

John Moriarty, Fire Safety Manager – Luton Airport

Graeme Day, RFFS Policy Specialist - CAA

10:30-10:40 | Commercial Presentation

10:40-11:00 | Networking break

From Terminal to Tarmac: The Blueprint for Seamless Traveler Experiences

11:00-11:25

Baroness Grey-Thomson DBE, Member of the House of Lords

11:25-11:50 | (25mins) – Panel Discussion

James Fremantle - Senior Manager, Consumer Policy and Enforcement- CAA

Liz Boadella-Burton - Head of Product & Passenger Experience, Wilson James

Airport – TBC

Steve Wilson - Assisted Travel & Medical Manager, Jet 2 and Jet 2 Holidays

Title TBC

11:50-12:10 | Session TBC

12:10-12:40 | Session TBC

12:50-14:00 | Buffet Lunch

Future-Proofing Airports: Harnessing Technology

14:00-14:30

Lisa Allen, Aerodrome Compliance Manager - Heathrow Airport

Ian Astles, Senior Airfield Services Engineer – Farnborough Airport



Clear Skies, Calm Minds: Cultivating Psychological Safety

14:30-15:00 | (35mins & 5mins Q&A)

Lisa Ward, Head of Health and Wellbeing - Heathrow Airport

Emma Meenan, Head of Health & Safety at London Luton Airport

Samantha Cartwright, Health and Wellbeing Lead, London Luton Airport

Other names TBC

15:00-15:05 | *Closing Remarks*

Adele Gammarano, Head of Regulation and Compliance - AirportsUK