

AOA – Public Border Attitudes

Methodology: ComRes interviewed 2,042 GB adults aged 18+ between 4th – 5th April 2018. Data were weighted to be demographically representative of all GB adults aged 18+ by age, gender, region and social grade. ComRes is a member of the British Polling Council and abides by its rules.

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Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 1
Q1. How recently, if at all, have you flown back into the UK after taking a trip abroad?
Base: All respondents

	Gender			Age									Social Grade				Employment Sector	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)
Unweighted base	2042	1026	1016	237	363	340	359	259	484	600	699	743	560	607	330	545	283	796
Weighted base	2042	997	1045	229	351	329	364	300	470	580	692	770	547	569	420	506	325	852
I have never flown back into the UK after taking a trip abroad	199 10%	96 10%	103 10%	15 7%	31 9%	41 12% ^{ch}	42 12% ^c	31 10%	39 8%	47 8%	83 12% ^{lk}	69 9%	25 4%	33 6%	48 11% ^{LM}	94 19% ^{LMN}	19 6%	63 7%
NET: Flown back into the UK within the last year	913 45%	455 46%	458 44%	148 65% ^{DEFGH}	171 49% ^{eFgh}	135 41%	138 38%	123 41%	198 42%	319 55% ^{JK}	273 39%	321 42%	313 57% ^{MNO}	277 49% ^{NO}	166 39% ^O	157 31%	177 55%	413 48%
Within the last month	149 7%	80 8%	69 7%	30 13% ^{EFH}	30 9% ^{eh}	16 5%	22 6%	26 9% ^e	25 5%	61 10% ^{JK}	38 5%	50 7%	67 12% ^{MNO}	36 6%	25 6%	21 4%	38 12% ^Q	60 7%
At least 1 month but less than 3 months ago	172 8%	84 8%	88 8%	28 12% ^{Fh}	33 9% ^F	33 10% ^F	18 5%	24 8%	35 7%	62 11% ^{jk}	51 7%	59 8%	50 9% ^o	58 10% ^O	34 8%	29 6%	34 11%	76 9%
At least 3 months but less than 6 months ago	205 10%	103 10%	102 10%	36 16% ^{dEGh}	35 10%	22 7%	40 11% ^e	22 7%	49 10%	71 12% ^j	62 9%	71 9%	71 13% ^{nO}	64 11% ^O	35 8%	34 7%	37 11%	100 12%
At least 6 months but less than 1 year ago	387 19%	188 19%	199 19%	52 23% ^f	73 21%	64 20%	58 16%	50 17%	90 19%	125 22%	122 18%	140 18%	126 23% ^{NO}	117 21% ^O	71 17%	72 14%	68 21%	177 21%
At least 1 year ago or more	886 43%	425 43%	461 44%	59 26%	143 41% ^C	143 44% ^C	175 48% ^{Cd}	138 46% ^C	227 48% ^{Cd}	202 35%	318 46% ^l	365 47% ^l	206 38%	249 44% ^l	192 46% ^L	240 47% ^L	127 39%	356 42%
Don't know	44 2%	21 2%	24 2%	7 3%	5 2%	9 3%	8 2%	8 3%	6 1%	12 2%	17 3%	15 2%	3 1%	11 2% ^l	15 3% ^L	16 3% ^L	2 1%	20 2% ^p

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 1
Q1. How recently, if at all, have you flown back into the UK after taking a trip abroad?
Base: All respondents

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	2042	194	108	1740	86	228	177	190	154	221	226	281	177
Weighted base	2042	180	102*	1760	86*	235	172	184	153	196	272	284	180
I have never flown back into the UK after taking a trip abroad	199 10%	15 8%	7 7%	177 10%	21 24%	22 9%	22 13%	21 11%	11 7%	25 13%	16 6%	21 7%	19 11%
NET: Flown back into the UK within the last year	913 45%	80 44%	38 37%	795 45%	31 36%	110 47%	70 41%	74 40%	66 43%	78 40%	148 54%	143 51%	75 42%
Within the last month	149 7%	15 9%	8 8%	126 7%	6 7%	18 8%	10 6%	11 6%	7 5%	11 6%	29 11%	22 8%	12 6%
At least 1 month but less than 3 months ago	172 8%	15 9%	3 3%	153 9%	5 5%	22 10%	11 6%	13 7%	20 13%	13 7%	29 11%	24 8%	15 9%
At least 3 months but less than 6 months ago	205 10%	16 9%	12 11%	177 10%	6 7%	22 9%	15 9%	16 9%	9 6%	19 10%	36 13%	36 13%	18 10%
At least 6 months but less than 1 year ago	387 19%	33 18%	15 15%	339 19%	15 17%	48 20%	34 20%	34 18%	29 19%	35 18%	53 20%	61 22%	31 17%
At least 1 year ago or more	886 43%	81 45%	54 53%	752 43%	32 38%	95 40%	75 44%	84 46%	73 47%	92 47%	104 38%	115 40%	83 46%
Don't know	44 2%	5 3%	4 3%	36 2%	1 1%	9 4%	5 3%	5 3%	3 2%	2 1%	4 1%	5 2%	3 1%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

* small base; ** very small base (under 30) ineligible for sig testing

Public Border Attitudes Survey
ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 2

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

Summary table

	Passport control	The flight	Baggage reclaim
Unweighted base	881	881	881
Weighted base	913	913	913
NET: Positive	779 85%	828 91%	723 79%
Very positive	(4) 274 30%	293 32%	207 23%
Fairly positive	(3) 505 55%	535 59%	516 57%
Fairly negative	(2) 86 9%	64 7%	87 10%
Very negative	(1) 38 4%	14 2%	43 5%
NET: Negative	125 14%	77 8%	130 14%
Don't know	9 1%	7 1%	60 7%
Mean	3.12	3.22	3.04
Standard deviation	0.74	0.64	0.74
Standard error	0.03	0.02	0.03

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 3

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

Passport control

	Gender			Age									Social Grade				Employment Sector	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)
Unweighted base	881	459	422	153	163	131	132	100	202	316	263	302	310	288	124	159	145	385
Weighted base	913	455	458	148	171	135	138	123*	198	319	273	321	313	277	166*	157	177	413
NET: Positive	779 85%	382 84%	397 87%	129 87%	145 85%	110 81%	115 83%	108 88%	172 87%	274 86%	225 82%	280 87%	260 83%	238 86%	145 88%	136 87%	157 89%	351 85%
Very positive	(4) 30%	274 27%	150 33%	49 33% ^d	37 22%	42 31%	45 32% ^d	32 26%	69 35% ^D	86 27%	87 32%	101 32%	85 27%	87 31%	59 35%	44 28%	61 35% ^q	107 26%
Fairly positive	(3) 55%	505 56%	248 54%	80 54%	108 63% ^{efh}	68 50%	71 51%	76 62%	103 52%	188 59% ^j	138 51%	179 56%	175 56%	151 54%	87 52%	92 59%	96 54%	245 59%
Fairly negative	(2) 9%	86 10%	44 10%	42 9%	14 10%	14 8%	16 12%	14 10%	12 10%	16 8%	28 9%	30 9%	30 10%	27 10%	12 7%	17 11%	13 7%	36 9%
Very negative	(1) 4%	38 5%	24 3%	14 3%	3 2%	8 5%	7 5%	8 6%	3 3%	10 5%	11 3%	15 4%	17 5% ^o	10 4%	9 5%	2 2%	4 2%	20 5%
NET: Negative	125 14%	69 15%	56 12%	17 12%	22 13%	23 17%	22 16%	15 12%	26 13%	39 12%	45 16%	41 13%	48 15%	37 13%	20 12%	20 13%	16 9%	56 14%
Don't know	9 1%	5 1%	4 1%	2 1%	4 2% ^h	2 2%	1 1%	- -	- -	6 2% ^K	3 1% ^k	- -	6 2%	2 1%	- -	1 1%	4 2%	5 1%
Mean	3.12	3.07	3.18 ^a	3.20	3.05	3.09	3.11	3.11	3.17	3.12	3.10	3.15	3.07	3.15	3.18	3.14	3.24 ^Q	3.07
Standard deviation	0.74	0.77	0.72	0.69	0.71	0.80	0.81	0.67	0.77	0.70	0.80	0.74	0.77	0.74	0.78	0.66	0.68	0.74
Standard error	0.03	0.04	0.04	0.06	0.06	0.07	0.07	0.07	0.05	0.04	0.05	0.04	0.04	0.04	0.07	0.05	0.06	0.04

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

*** small base**

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Absolutes/col percents

Table 3

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

Passport control

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	881	86	38	757	32	106	69	70	65	86	122	133	74
Weighted base	913	80*	38**	795	31**	110*	70*	74*	66*	78*	148*	143	75*
NET: Positive	779 85%	76 95%DFgJKL	33 88%	670 84%	30 95%	85 78%	60 86%	65 88%	59 89%f	62 79%	122 83%	120 84%	67 89%f
Very positive	(4) 274 30%	27 34%	9 24%	238 30%	11 34%	30 27%	23 33%	21 29%	21 32%	17 22%	47 32%	46 32%	22 29%
Fairly positive	(3) 505 55%	48 61%	24 63%	432 54%	19 61%	55 50%	37 52%	44 59%	38 57%	44 57%	75 51%	75 52%	46 61%
Fairly negative	(2) 86 9%	1 1%	4 11%	81 10%A	2 5%	20 18%Aghijm	5 7%a	5 7%a	3 4%	6 8%A	18 12%A	17 12%A	6 8%a
Very negative	(1) 38 4%	3 4%	1 2%	34 4%	- -	3 3%	4 6%	4 5%	4 6%	10 13%aFKLM	4 3%	3 2%	2 3%
NET: Negative	125 14%	4 5%	5 12%	116 15%A	2 5%	23 21%A	9 13%	9 12%	7 11%	16 21%A	22 15%a	20 14%a	8 11%
Don't know	9 1%	-	-	9 1%	-	2 1%	1 2%	-	-	-	3 2%	3 2%	-
Mean	3.12	3.25fJ	3.10	3.11	3.29	3.04	3.15j	3.12	3.15j	2.88	3.15J	3.16J	3.15j
Standard deviation	0.74	0.68	0.65	0.75	0.56	0.76	0.79	0.75	0.78	0.91	0.74	0.72	0.67
Standard error	0.03	0.07	0.11	0.03	0.10	0.07	0.10	0.09	0.10	0.10	0.07	0.06	0.08

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 4

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

The flight

	Gender			Age									Social Grade				Employment Sector		
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)	
Unweighted base	881	459	422	153	163	131	132	100	202	316	263	302	310	288	124	159	145	385	
Weighted base	913	455	458	148	171	135	138	123*	198	319	273	321	313	277	166*	157	177	413	
NET: Positive	828 91%	399 88%	429 94%A	133 90%	155 91%	116 86%	127 92%	114 93%	183 92%e	288 90%	243 89%	296 92%	281 90%	253 92%	152 92%	142 90%	164 93%	369 89%	
Very positive	(4) 32%	293 32%	144 32%	148 32%	41 28%	40 23%	40 30%	48 35%d	37 30%	87 44%CEG	81 25%	89 32%	123 38%I	92 29%	83 30%	70 42%LMo	48 30%	62 35%	110 27%
Fairly positive	(3) 59%	535 56%	254 61%	281 62%H	115 67%eH	76 56%	78 57%	77 63%H	96 48%	207 65%jK	155 57%	173 54%	189 60%n	170 61%n	82 50%	94 60%	102 58%	259 63%	
Fairly negative	(2) 7%	64 7%	44 10%B	19 4%	11 7%	14 10%f	6 4%	7 6%	15 7%	22 7%	20 7%	22 7%	25 8%	16 6%	13 8%	10 6%	9 5%	32 8%	
Very negative	(1) 2%	14 2%	9 2%	5 1%	2 1%	3 2%	4 3%h	2 2%	1 *	4 1%	7 3%	3 1%	3 1%	4 1%	1 *	6 4%In	2 1%	6 1%	
NET: Negative	77 8%	53 12%B	24 5%	13 9%	14 8%	17 12%	10 7%	9 7%	15 8%	26 8%	27 10%	24 8%	28 9%	20 7%	14 8%	15 10%	11 6%	39 9%	
Don't know	7 1%	3 1%	4 1%	2 1%	2 1%	2 2%h	1 1%	- -	- -	4 1%k	3 1%k	- -	4 1%	3 1%	- -	- -	2 1%	5 1%	
Mean	3.22	3.18	3.26a	3.18	3.14	3.16	3.25	3.21	3.36CDEg	3.16	3.20	3.30I	3.20	3.22	3.33Io	3.17	3.28q	3.16	
Standard deviation	0.64	0.68	0.58	0.61	0.59	0.68	0.68	0.61	0.63	0.60	0.68	0.63	0.62	0.61	0.64	0.70	0.61	0.62	
Standard error	0.02	0.03	0.03	0.05	0.05	0.06	0.06	0.06	0.04	0.03	0.04	0.04	0.04	0.04	0.06	0.06	0.05	0.03	

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

* small base

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 4

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

The flight

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	881	86	38	757	32	106	69	70	65	86	122	133	74
Weighted base	913	80*	38**	795	31**	110*	70*	74*	66*	78*	148*	143	75*
NET: Positive	828 91%	77 97%dhIL	36 96%	714 90%	27 86%	100 91%	67 96%il	66 89%	57 86%	70 90%	133 90%	125 87%	69 92%
Very positive	(4) 293 32%	25 31%	16 42%	252 32%	14 46%	39 35%j	24 35%	20 27%	17 26%	17 21%	51 35%j	41 29%	29 38%J
Fairly positive	(3) 535 59%	52 66%	21 55%	462 58%	12 40%	61 56%	43 61%	46 62%	40 61%	54 69%km	82 56%	83 58%	40 53%
Fairly negative	(2) 64 7%	2 3%	1 4%	60 8%	4 14%	6 6%	3 4%	8 11%a	6 10%	7 9%	9 6%	12 8%	4 5%
Very negative	(1) 14 2%	- -	- -	14 2%	- -	3 3%	- -	- -	2 4%	1 1%	1 1%	4 3%	2 3%
NET: Negative	77 8%	2 3%	1 4%	74 9%a	4 14%	9 8%	3 4%	8 11%a	9 14%Ag	8 10%	11 7%	16 11%a	6 8%
Don't know	7 1%	- -	- -	7 1%	- -	1 1%	- -	- -	- -	- -	3 2%	3 2%	- -
Mean	3.22	3.28ij	3.38	3.21	3.32	3.24	3.31ij	3.16	3.09	3.10	3.27j	3.16	3.27
Standard deviation	0.64	0.52	0.56	0.65	0.72	0.68	0.54	0.59	0.71	0.58	0.62	0.68	0.70
Standard error	0.02	0.06	0.09	0.02	0.13	0.07	0.07	0.07	0.09	0.06	0.06	0.06	0.08

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 5

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

Baggage reclaim

	Gender		Age									Social Grade				Employment Sector			
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)	
Unweighted base	881	459	422	153	163	131	132	100	202	316	263	302	310	288	124	159	145	385	
Weighted base	913	455	458	148	171	135	138	123*	198	319	273	321	313	277	166*	157	177	413	
NET: Positive	723 79%	352 77%	371 81%	122 82%	130 76%	105 78%	109 79%	96 79%	161 81%	252 79%	214 78%	257 80%	244 78%	222 80%	131 79%	126 80%	142 80%	317 77%	
Very positive	(4) 23%	207 21%	111 24%	24 16%	36 21%	34 25%	34 24%	23 19%	56 28% ^C	60 19%	68 25%	79 25%	54 17%	68 25% ^L	48 29% ^L	38 24%	39 22%	83 20%	
Fairly positive	(3) 57%	516 56%	260 57%	98 66% ^d	94 55% ^{fH}	71 52%	75 55%	73 60%	105 53%	192 60%	146 53%	178 56%	191 61% ⁿ	154 56%	83 50%	88 56%	103 58%	235 57%	
Fairly negative	(2) 10%	87 13% ^B	60 6%	27 10%	15 13% ^h	23 9%	13 9%	11 9%	14 7%	37 12%	25 9%	25 8%	37 12%	22 8%	17 10%	12 8%	17 10%	47 11%	
Very negative	(1) 5%	43 4%	18 5%	25 5%	7 5%	8 4%	4 3%	7 5%	7 6%	9 5%	15 5%	12 4%	16 5%	10 3%	10 4%	15 9% ^{Lm}	8 5%	6 3%	23 6%
NET: Negative	130 14%	78 17% ^B	52 11%	22 15%	30 18%	17 12%	20 15%	18 15%	23 12%	52 16%	37 14%	41 13%	47 15%	32 12%	31 19% ^m	20 13%	23 13%	70 17%	
Don't know	60 7%	25 5%	35 8%	4 3%	11 7%	14 10% ^C	9 6%	8 7%	14 7%	15 5%	22 8%	22 7%	22 7% ⁿ	22 8% ^N	3 2%	11 7% ⁿ	12 7%	26 6%	
Mean	3.04	3.00	3.08	2.97	2.99	3.11	3.05	2.98	3.13 ^c	2.98	3.08	3.07	2.99	3.10 ^l	3.01	3.07	3.06	2.97	
Standard deviation	0.74	0.73	0.75	0.68	0.75	0.72	0.77	0.75	0.75	0.72	0.74	0.75	0.67	0.71	0.87	0.74	0.70	0.76	
Standard error	0.03	0.04	0.04	0.06	0.06	0.07	0.07	0.08	0.05	0.04	0.05	0.04	0.04	0.04	0.08	0.06	0.06	0.04	

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

*** small base**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 5

Q2. Thinking about the last time you flew back into the UK from a trip abroad, how positive or negative was your experience of each of the following?

Base: All respondents who have flown back into the UK within the last year

Baggage reclaim

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	881	86	38	757	32	106	69	70	65	86	122	133	74
Weighted base	913	80*	38**	795	31**	110*	70*	74*	66*	78*	148*	143	75*
NET: Positive	723 79%	65 82%	32 85%	626 79%	27 86%	85 77%	55 79%	59 80%	51 77%	65 83%	111 75%	112 78%	61 81%
Very positive	(4) 207 23%	19 23%	8 20%	181 23%	6 18%	26 24%	21 30%	13 17%	12 18%	14 18%	38 26%	31 22%	19 25%
Fairly positive	(3) 516 57%	47 59%	24 64%	445 56%	21 68%	58 53%	34 49%	46 63%	39 59%	50 65%gk	73 49%	81 56%	42 56%
Fairly negative	(2) 87 10%	4 5%	5 13%	78 10%	3 10%	16 15%ajl	4 6%	8 11%	8 13%	4 5%	17 12%	11 7%	7 10%
Very negative	(1) 43 5%	3 4%	- -	39 5%	- -	3 3%	5 7%K	7 9%fK	3 5%	4 6%k	1 1%	10 7%K	6 7%K
NET: Negative	130 14%	8 10%	5 13%	117 15%	3 10%	19 18%	9 12%	15 20%	12 18%	8 11%	18 12%	20 14%	13 17%
Don't know	60 7%	7 9%H	1 2%	52 7%	1 4%	6 5%h	6 9%H	- -	3 5%h	5 6%h	18 12%HM	11 8%H	2 2%
Mean	3.04	3.10	3.07	3.03	3.08	3.04	3.12	2.89	2.95	3.02	3.14H	3.01	3.01
Standard deviation	0.74	0.70	0.59	0.75	0.54	0.73	0.82	0.80	0.74	0.71	0.67	0.79	0.82
Standard error	0.03	0.08	0.10	0.03	0.10	0.07	0.10	0.10	0.09	0.08	0.07	0.07	0.10

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 6

Q3. How long did it take you to get through passport control?**Base: All respondents who have flown back into the UK within the last year**

	Total	Gender		Age									Social Grade				Employment Sector		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)	
Unweighted base	881	459	422	153	163	131	132	100	202	316	263	302	310	288	124	159	145	385	
Weighted base	913	455	458	148	171	135	138	123*	198	319	273	321	313	277	166*	157	177	413	
Up to 5 minutes	(2.5) 12%	107 12%	54 12%	52 11%	17 11%	11 6%	10 7%	15 11%	24 19%DE	31 16%DE	28 9%	24 9%	55 17%LJ	37 12%	39 14%	18 11%	13 8%	14 8%	42 10%
6 to 10 minutes	(8) 27%	248 27%	130 29%	117 26%	36 24%	40 23%	34 25%	34 25%	38 31%	65 33%d	76 24%	69 25%	103 32%I	89 28%	68 24%	52 31%	39 25%	52 30%	99 24%
11 to 20 minutes	(15.5) 34%	309 34%	169 37%b	140 31%	55 37%	66 39%	49 36%	42 30%	38 31%	59 30%	121 38%k	91 33%	97 30%	106 34%	95 34%	46 28%	61 39%n	55 31%	150 36%
21 to 30 minutes	(25.5) 15%	139 15%	57 12%	82 18%A	12 8%	34 20%C	23 17%c	24 17%c	15 12%	31 15%c	47 15%	47 17%	45 14%	52 17%	36 13%	31 19%	20 13%	28 16%	68 17%
31 to 60 minutes	(45.5) 7%	67 7%	30 7%	37 8%	11 8%	16 9%H	14 11%gH	15 11%gH	5 4%	7 3%	27 8%K	29 11%K	11 3%	21 7%	21 8%	14 8%	11 7%	20 11%	27 7%
More than 60 minutes	(75) 2%	21 2%	4 1%	16 4%A	9 6%DegH	2 1%	2 1%	4 3%	1 1%	2 1%	12 4%K	6 2%	3 1%	3 1%	10 4%L	5 3%	3 2%	1 1%	16 4%p
Don't know	23 3%	10 2%	13 3%	7 4%d	2 1%	3 2%	5 3%	3 2%	4 2%	8 3%	8 3%	7 2%	6 2%	8 3%	1 *	9 6%IN	6 3%	10 2%	
Mean	17.06	15.60	18.51A	19.35GH	18.52GH	18.43GH	18.95GH	13.59	14.02	18.89K	18.69K	13.85	16.06	17.64	17.82	17.22	17.73	18.43	
Standard deviation	14.13	12.06	15.81	18.49	12.99	13.64	15.60	11.59	11.01	15.71	14.63	11.22	12.14	15.87	15.03	13.57	13.35	15.61	
Standard error	0.48	0.57	0.78	1.52	1.02	1.21	1.38	1.18	0.78	0.89	0.91	0.65	0.70	0.95	1.36	1.10	1.13	0.80	

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

* small base

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 6

Q3. How long did it take you to get through passport control?**Base: All respondents who have flown back into the UK within the last year**

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	881	86	38	757	32	106	69	70	65	86	122	133	74
Weighted base	913	80*	38**	795	31**	110*	70*	74*	66*	78*	148*	143	75*
Up to 5 minutes	(2.5) 107 12%	17 22% DFGHL	5 12%	85 11%	2 7%	11 10%	6 8%	5 6%	8 13%	10 13%	22 15%	12 8%	9 12%
6 to 10 minutes	(8) 248 27%	29 36% djK	15 41%	204 26%	11 34%	27 25%	19 27%	24 33%	16 24%	17 22%	32 22%	37 26%	22 29%
11 to 20 minutes	(15.5) 309 34%	23 28%	10 25%	277 35%	15 48%	36 33%	22 31%	23 32%	26 40%	24 31%	51 35%	53 37%	26 34%
21 to 30 minutes	(25.5) 139 15%	7 9%	5 13%	127 16%	3 11%	23 21% a	12 17%	11 15%	7 11%	16 20% a	22 15%	22 16%	11 14%
31 to 60 minutes	(45.5) 67 7%	4 4%	1 4%	62 8%	-	8 7%	9 12% m	4 5%	4 5%	8 10%	15 10%	13 9%	3 3%
More than 60 minutes	(75) 21 2%	1 1%	-	20 3%	-	4 3% k	4 5% K	4 5% K	1 2%	1 1%	-	4 3%	3 4% K
Don't know	23 3%	-	2 5%	21 3%	-	2 2%	-	3 4%	3 5% a	2 3%	6 4%	3 2%	3 4%
Mean	17.06	12.74	13.05	17.69A	13.06	18.62A	20.93Ak	18.41A	16.22	18.14A	16.39a	18.44A	16.37
Standard deviation	14.13	11.35	9.47	14.46	6.12	15.22	17.85	16.58	13.58	13.96	12.12	14.67	14.80
Standard error	0.48	1.22	1.58	0.53	1.08	1.50	2.15	2.01	1.71	1.53	1.12	1.29	1.74

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 7

Q4. Thinking about the last time you flew back into the UK from a trip abroad, did a Border agent check your passport or did you use an ePassport gate?

Base: All respondents who have flown back into the UK within the last year

	Gender		Age							Social Grade				Employment Sector				
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)
Unweighted base	881	459	422	153	163	131	132	100	202	316	263	302	310	288	124	159	145	385
Weighted base	913	455	458	148	171	135	138	123*	198	319	273	321	313	277	166*	157	177	413
A Border agent checked my passport	419 46%	206 45%	214 47%	46 31%	82 48% ^C	76 56% ^{CGH}	80 58% ^{CGH}	50 41%	86 43% ^C	128 40%	156 57% ^{IK}	135 42%	131 42%	115 42%	87 53% ^{lm}	86 55% ^{LM}	68 38%	219 53% ^P
I used an ePassport gate	460 50%	228 50%	232 51%	99 67% ^{DEFH}	82 48%	53 39%	54 39%	68 55% ^{EF}	105 53% ^{EF}	180 57% ^J	107 39%	173 54% ^J	174 55% ^{nO}	146 53% ^o	75 45%	66 42%	103 58% ^Q	178 43%
I can't recall	33 4%	22 5%	11 3%	3 2%	8 5%	6 5%	4 3%	5 4%	7 4%	10 3%	10 4%	12 4%	9 3%	15 6%	4 2%	5 3%	7 4%	15 4%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

* small base

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 7

Q4. Thinking about the last time you flew back into the UK from a trip abroad, did a Border agent check your passport or did you use an ePassport gate?

Base: All respondents who have flown back into the UK within the last year

	Region												
	Total	Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	881	86	38	757	32	106	69	70	65	86	122	133	74
Weighted base	913	80*	38**	795	31**	110*	70*	74*	66*	78*	148*	143	75*
A Border agent checked my passport	419 46%	39 49%HI	13 33%	367 46%	26 84%	63 57%HIJKL	47 68%AHIJKLm	22 29%	20 30%	33 42%	59 40%	59 41%	39 51%HI
I used an ePassport gate	460 50%	39 48%G	22 59%	399 50%	4 11%	42 38%	21 30%	49 66%aFGM	43 66%aFGM	42 54%FG	83 56%FG	83 58%FG	33 44%
I can't recall	33 4%	2 2%	3 8%	28 4%	1 4%	5 5%	1 2%	4 5%	3 4%	3 4%	6 4%	2 1%	3 5%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 8

Q5. In your opinion, who, if anyone, is responsible for providing a speedy process at passport control?

Base: All respondents

	Gender			Age									Social Grade				Employment Sector	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)
Unweighted base	2042	1026	1016	237	363	340	359	259	484	600	699	743	560	607	330	545	283	796
Weighted base	2042	997	1045	229	351	329	364	300	470	580	692	770	547	569	420	506	325	852
The airport	857 42%	343 34%	515 49%A	120 52%fGH	163 46%GH	148 45%GH	158 44%Gh	98 33%	170 36%	283 49%K	306 44%K	268 35%	221 40%	256 45%o	180 43%	200 40%	162 50%q	366 43%
The government	425 21%	298 30%B	126 12%	25 11%	67 19%C	66 20%C	71 19%C	76 25%Cd	120 26%CD	92 16%	137 20%	196 25%IJ	145 26%MNO	114 20%	83 20%	84 17%	68 21%	176 21%
The police/security services	401 20%	211 21%	190 18%	41 18%	44 12%	53 16%	69 19%D	71 24%DE	124 26%DEF	84 15%	122 18%	195 25%IJ	102 19%	117 20%	72 17%	110 22%	50 15%	163 19%
Airlines	93 5%	39 4%	53 5%	13 6%h	17 5%	22 7%fh	13 3%	15 5%	13 3%	30 5%	35 5%	28 4%	28 5%	18 3%	14 3%	33 7%Mn	16 5%	35 4%
Someone else (please specify)	35 2%	23 2%b	12 1%	2 1%	3 1%	2 *	9 2%e	9 3%dE	11 2%E	5 1%	10 1%	20 3%l	12 2%	10 2%	8 2%	5 1%	3 1%	14 2%
None of the above	17 1%	9 1%	8 1%	2 1%	6 2%FH	4 1%fh	- -	5 2%FH	1 *	8 1%	4 1%	6 1%	1 *	5 1%	6 1%l	5 1%	3 1%	8 1%
Don't know	214 10%	73 7%	141 13%A	26 11%h	51 15%GH	35 11%h	44 12%H	26 9%	31 7%	77 13%K	79 11%K	57 7%	39 7%	50 9%	58 14%LM	68 13%LM	24 7%	89 10%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 8

Q5. In your opinion, who, if anyone, is responsible for providing a speedy process at passport control?

Base: All respondents

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humburside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	2042	194	108	1740	86	228	177	190	154	221	226	281	177
Weighted base	2042	180	102*	1760	86*	235	172	184	153	196	272	284	180
The airport	857 42%	72 40%	48 47%e	738 42%	28 32%	97 41%	79 46%e	71 39%	60 39%	89 45%e	107 40%	127 45%e	80 45%e
The government	425 21%	37 21%	21 21%	366 21%	23 27%GhM	51 22%	25 15%	30 16%	37 24%gm	40 20%	80 29%aGHjLM	53 19%	27 15%
The police/security services	401 20%	34 19%	18 18%	348 20%	17 19%	56 24%K	32 19%	47 25%K	32 21%	37 19%	38 14%	53 19%	38 21%k
Airlines	93 5%	6 4%	4 4%	82 5%	3 3%	11 5%	13 7%l	10 6%	7 4%	10 5%	11 4%	9 3%	8 4%
Someone else (please specify)	35 2%	* *	1 1%	34 2%	1 1%	2 1%	1 1%	4 2%	2 2%	2 1%	6 2%	10 3%A	5 3%a
None of the above	17 1%	2 1%	1 1%	14 1%	2 2%FiKm	- -	6 3%FIKIM	3 2%fk	- -	2 1%	- -	2 1%	- -
Don't know	214 10%	27 15%DFJ	9 9%	177 10%	12 14%	18 8%	16 10%	19 10%	15 10%	16 8%	29 11%	31 11%	22 12%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey
ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 9

Q6. After flying into the UK and entering passport control, UK and other EU citizens can join one queue to go through passport control, while all other nationalities go in a different queue. How long do you think is an acceptable waiting time for each queue?

Base: All respondents

Summary table

		<u>UK/EU citizens</u>	<u>All other nationalities</u>
Unweighted base		2042	2042
Weighted base		2042	2042
Up to 5 minutes	(2.5)	291 14%	81 4%
6 to 10 minutes	(8)	840 41%	426 21%
11 to 20 minutes	(15.5)	509 25%	570 28%
21 to 30 minutes	(25.5)	158 8%	385 19%
31 to 60 minutes	(45.5)	50 2%	219 11%
More than 60 minutes	(75)	9 *	83 4%
Don't know		185 9%	279 14%
Mean		12.03	21.78
Standard deviation		9.49	16.78
Standard error		0.22	0.40

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 10

Q6. After flying into the UK and entering passport control, UK and other EU citizens can join one queue to go through passport control, while all other nationalities go in a different queue. How long do you think is an acceptable waiting time for each queue?

**Base: All respondents
UK/EU citizens**

	Total	Gender		Age									Social Grade				Employment Sector	
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Private (q)
Unweighted base	2042	1026	1016	237	363	340	359	259	484	600	699	743	560	607	330	545	283	796
Weighted base	2042	997	1045	229	351	329	364	300	470	580	692	770	547	569	420	506	325	852
Up to 5 minutes	(2.5) 14%	291 17%B	118 11%	28 12%	48 14%	50 15%	53 14%	40 13%	71 15%	76 13%	103 15%	111 14%	99 18%MO	76 13%	59 14%	56 11%	53 16%	126 15%
6 to 10 minutes	(8) 41%	840 41%	431 41%	76 33%	139 39%	128 39%	137 38%	138 46% Cf	223 47% CDEF	214 37%	265 38%	361 47% IJ	255 47% mO	232 41%	172 41%	181 36%	133 41%	340 40%
11 to 20 minutes	(15.5) 25%	509 24%	273 26%	69 30% h	82 23%	75 23%	106 29% h	70 23%	108 23%	151 26%	181 26%	177 23%	119 22%	170 30% LNo	96 23%	125 25%	81 25%	215 25%
21 to 30 minutes	(25.5) 8%	158 7%	93 9% a	22 10%	29 8%	25 8%	26 7%	25 8%	31 7%	51 9%	51 7%	56 7%	41 7%	43 8%	30 7%	43 9%	28 9%	66 8%
31 to 60 minutes	(45.5) 2%	50 2%	31 3%	13 6% eFgH	14 4% fH	8 2% h	5 1%	6 2%	3 1%	27 5% JK	13 2%	10 1%	7 1%	14 3%	12 3%	17 3% L	15 5%	24 3%
More than 60 minutes	(75) *	9 1%	3 *	-	1 *	2 1%	3 1%	1 *	2 *	1 *	5 1%	3 *	1 *	4 1%	1 *	4 1%	-	4 *
Don't know	185 9%	90 9%	95 9%	22 9%	38 11% h	39 12% GH	35 10%	20 7%	32 7%	59 10% K	74 11% K	52 7%	24 4%	30 5%	51 12% LM	80 16% LM	14 4%	77 9% P
Mean	12.03	11.38	12.65 A	13.98 efGH	12.59 H	12.11 h	12.08 h	11.75	10.78	13.14 K	12.09 k	11.16	10.64	12.50 L	11.83 l	13.29 Ln	12.39	12.15
Standard deviation	9.49	9.45	9.50	10.46	10.01	10.31	9.62	8.99	8.05	10.20	9.94	8.44	7.83	9.91	9.19	10.80	9.76	9.73
Standard error	0.22	0.31	0.31	0.71	0.56	0.60	0.53	0.58	0.38	0.44	0.40	0.32	0.34	0.41	0.55	0.51	0.60	0.36

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 10

Q6. After flying into the UK and entering passport control, UK and other EU citizens can join one queue to go through passport control, while all other nationalities go in a different queue. How long do you think is an acceptable waiting time for each queue?

Base: All respondents

UK/EU citizens

	Total	Region												
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)	
Unweighted base	2042	194	108	1740	86	228	177	190	154	221	226	281	177	
Weighted base	2042	180	102*	1760	86*	235	172	184	153	196	272	284	180	
Up to 5 minutes	(2.5) 14%	291 19%dG	34 18%	239 14%	11 13%	32 13%	17 10%	31 17%g	18 12%	33 17%g	35 13%	40 14%	22 12%	
6 to 10 minutes	(8) 41%	840 44%	78 40%	40 40%	721 41%	30 35%	96 41%	68 40%	64 35%	60 39%	82 42%	131 48%eH	115 41%	74 41%
11 to 20 minutes	(15.5) 25%	509 24%	43 24%	24 24%	442 25%	27 31%	58 25%	45 26%	40 22%	47 31%h	45 23%	63 23%	71 25%	46 26%
21 to 30 minutes	(25.5) 8%	158 4%	7 4%	4 4%	146 8%a	7 8%	22 9%a	17 10%a	17 9%a	12 8%	13 7%	19 7%	24 8%a	16 9%
31 to 60 minutes	(45.5) 2%	50 1%	2 1%	3 3%	45 3%	1 1%	4 2%	6 4%j	6 3%	7 5%aJ	2 1%	6 2%	10 3%j	3 2%
More than 60 minutes	(75) *	9 *	1 *	- *	9 *	- *	1 *	3 2%h	- *	1 *	2 1%	1 1%	1 *	- -
Don't know	185 9%	15 8%	13 12%ik	158 9%	10 12%	22 10%	15 9%	25 14%IKI	8 5%	19 10%	16 6%	23 8%	18 10%	
Mean	12.03	10.33	10.89	12.26A	11.87	11.96a	14.29ABfJKm	12.05	13.42Abj	11.20	11.68	12.41A	11.91	
Standard deviation	9.49	8.03	8.40	9.67	7.47	8.83	12.67	9.42	10.49	9.54	9.33	9.74	8.06	
Standard error	0.22	0.61	0.87	0.24	0.86	0.61	1.00	0.74	0.88	0.67	0.64	0.61	0.64	

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 11

Q6. After flying into the UK and entering passport control, UK and other EU citizens can join one queue to go through passport control, while all other nationalities go in a different queue. How long do you think is an acceptable waiting time for each queue?

Base: All respondents

All other nationalities

	Total	Gender		Age									Social Grade				Employment Sector	
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	18-34 (i)	35-54 (j)	55+ (k)	AB (l)	C1 (m)	C2 (n)	DE (o)	Public (p)	Pri- vate (q)
Unweighted base	2042	1026	1016	237	363	340	359	259	484	600	699	743	560	607	330	545	283	796
Weighted base	2042	997	1045	229	351	329	364	300	470	580	692	770	547	569	420	506	325	852
Up to 5 minutes	(2.5) 4%	81 5%B	30 3%	6 3%	18 5%h	20 6%cfH	11 3%	13 4%	13 3%	24 4%	31 4%	26 3%	20 4%	19 3%	23 5%	19 4%	14 4%	40 5%
6 to 10 minutes	(8) 21%	426 21%	220 21%	50 22%	69 20%	71 22%	70 19%	67 22%	99 21%	119 21%	141 20%	166 22%	135 25%mo	114 20%	82 19%	96 19%	63 19%	191 22%
11 to 20 minutes	(15.5) 28%	281 28%	289 28%	69 30%	102 29%	92 28%	106 29%	76 25%	125 27%	171 30%	198 29%	200 26%	156 28%	175 31%o	118 28%	122 24%	101 31%	250 29%
21 to 30 minutes	(25.5) 19%	188 19%	197 19%	43 19%	62 18%	53 16%	57 16%	65 22%f	105 22%EF	105 18%	110 16%	170 22%J	104 19%	126 22%no	69 17%	86 17%	69 21%q	136 16%
31 to 60 minutes	(45.5) 11%	95 9%	124 12%	26 11%	39 11%	27 8%	47 13%e	33 11%	46 10%	65 11%	74 11%	80 10%	69 13%	59 10%	37 9%	54 11%	33 10%	92 11%
More than 60 minutes	(75) 4%	42 4%	40 4%	9 4%	8 2%	20 6%Dg	16 4%	9 3%	22 5%d	16 3%	36 5%i	30 4%	11 2%	24 4%l	22 5%L	26 5%L	8 3%	33 4%
Don't know	279 14%	133 13%	146 14%	26 12%	53 15%	45 14%	57 16%	38 13%	60 13%	79 14%	102 15%	98 13%	53 10%	53 9%	69 16%LM	104 21%LM	37 11%	110 13%
Mean	21.78	21.32	22.23	21.80	20.54	21.60	22.92	21.13	22.39	21.05	22.28	21.90	20.51	21.94	21.84	23.11L	20.84	21.05
Standard deviation	16.78	16.84	16.71	16.37	15.16	18.52	17.55	15.69	16.92	15.66	18.02	16.45	14.86	16.33	18.04	18.29	14.96	16.75
Standard error	0.40	0.56	0.57	1.13	0.86	1.09	1.00	1.05	0.82	0.69	0.74	0.65	0.66	0.70	1.10	0.88	0.94	0.64

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k - l/m/n/o - p/q

Public Border Attitudes Survey

ONLINE Fieldwork: 4th - 5th April 2018

Absolutes/col percents

Table 11

Q6. After flying into the UK and entering passport control, UK and other EU citizens can join one queue to go through passport control, while all other nationalities go in a different queue. How long do you think is an acceptable waiting time for each queue?

Base: All respondents

All other nationalities

	Total	Region											
		Scotland (a)	Wales (b)	NET: England (d)	North East (e)	North West (f)	Yorkshire & Humberside (g)	West Midlands (h)	East Midlands (i)	Eastern (j)	London (k)	South East (l)	South West (m)
Unweighted base	2042	194	108	1740	86	228	177	190	154	221	226	281	177
Weighted base	2042	180	102*	1760	86*	235	172	184	153	196	272	284	180
Up to 5 minutes	(2.5) 4%	8 5%	12 12%DAEFGHiJKLM%	60	2 3%	8 3%	4 2%	10 5%	7 5%	10 5%	6 2%	7 3%	7 4%
6 to 10 minutes	(8) 21%	51 28%DbEgHiJm	18 18%	357 20%	14 17%	52 22%	31 18%	36 20%	27 17%	35 18%	64 24%	64 23%	34 19%
11 to 20 minutes	(15.5) 28%	57 32%H	24 24%	489 28%	22 25%	56 24%	44 25%	39 21%	54 36%bFgHI	59 30%h	85 31%H	75 26%	54 30%h
21 to 30 minutes	(25.5) 19%	24 13%	19 19%	342 19%a	24 28%AFIm	36 15%	33 19%	40 22%a	30 20%	41 21%a	56 20%a	53 19%	30 17%
31 to 60 minutes	(45.5) 11%	16 9%	9 9%	193 11%	8 9%	33 14%k	28 16%aIJKL	21 11%	12 8%	17 9%	23 8%	26 9%	25 14%
More than 60 minutes	(75) 4%	3 2%	5 4%	75 4%	3 4%	10 4%	12 7%Ak	6 3%	7 5%	8 4%	8 3%	13 5%	8 4%
Don't know	279 14%	20 11%	15 15%	243 14%	12 14%	39 16%i	20 11%	33 18%lk	14 9%	26 13%	30 11%	47 16%i	23 13%
Mean	21.78	18.16	20.45	22.24A	22.96A	23.07A	26.10ABhiJKL	21.81a	21.44a	21.34a	20.34	21.77A	22.87A
Standard deviation	16.78	14.14	17.66	16.94	16.10	18.03	19.34	16.33	16.72	16.20	14.93	17.13	17.33
Standard error	0.40	1.08	1.85	0.44	1.87	1.30	1.55	1.31	1.42	1.17	1.06	1.11	1.40

Proportions/Means: Columns Tested (5%, 10% risk level) - a/d - b/d - c/d - a/b/c/e/f/g/h/i/j/k/l/m

*** small base; ** very small base (under 30) ineligible for sig testing**